

Student Code of Conduct

Purpose

The purpose of this code is to outline the way in which students of SCM are expected to conduct themselves during their training. The code outlines students' rights and responsibilities in regard to their participation in SCM's training and education programs.

Code

1. Students' rights

1.1 All students have the right to:

- a) Be treated fairly and with respect by all students and staff.
- b) Not be harassed, victimised or discriminated against on any basis.
- c) Learn in a supportive environment which is free from harassment, discrimination and victimisation.
- d) Learn in a healthy and safe environment where the risks to personal health and safety are managed and minimised.
- e) Have their personal details and records kept private and secure according to our Privacy and Personal Information Policy.
- f) Access the information SCM holds about them.
- g) Have their complaints dealt with fairly, promptly, confidentially and without retribution.
- h) Make appeals about procedural and assessment decisions.
- i) Receive training, assessment and support services that meet their individual needs.
- j) Be given clear and accurate information about their course, training and assessment arrangements and their progress.
- k) Access the support they need to effectively participate in their training program.
- l) Provide feedback to SCM on the client services, training, assessment and support services they receive.

2. Students' responsibilities

2.1 All students, throughout their training and involvement with SCM, are expected to:

- a) Treat all people with fairness and respect and not do anything that could offend, embarrass, threaten or belittle others.
- b) Not harass, victimise, discriminate against or disrupt others.
- c) Treat all others and their property with respect.
- d) Respect the opinions and backgrounds of others.
- e) Follow all safety policies and procedures as directed by staff.
- f) Report any perceived safety risks as they become known.
- g) Not bring onto premises any articles or items that may threaten the safety of self or others.
- h) Not bring onto premises or be under the influence of illegal or intoxicated substances
- i) Notify us if any of their personal or contact details change, including emergency contact details.
- j) Provide relevant and accurate information to SCM in a timely manner.
- k) Approach their course with due personal commitment and integrity.

- l) Complete all assessment tasks, learning activities and assignments honestly and without plagiarism.
- m) Must not use a mobile phone for any reason other than receiving and making calls
- n) Submit complete assessment tasks, assignments and other evidence of their work by the due date.
- o) Maintain regular contact with their Trainer/Assessor.
- p) Maintain attendance requirements in line with the scheduled timetable
- q) Progress steadily through their course in line with the delivery plan.
- r) Prepare appropriately for all assessment tasks, workplace visits and sessions.
- s) Notify SCM if any difficulties arise as part of their involvement in the program.
- t) Respond to and participate in intervention strategies to achieve learning outcomes
- u) Notify SCM if they are unable to attend a visit or session for any reason as soon as practicable
- v) Comply with SCM's Policies and Procedures and any agreement entered into

Diversity

SCM recognises and values the individual differences of its students and the community and recognises that students come into its programs with a wealth of personal knowledge and life experiences.

Diversity provides an opportunity to enrich and extend opportunities for all, by creating an inclusive environment for all people regardless of their background by:

- a) providing a welcoming and supportive training community
- b) offering flexibility in the way in which training and assessment is provided
- c) providing reasonable adjustments to training and assessment activities
- d) having transparent student and staff recruitment and selection procedures
- e) determining the needs of all individuals upon engagement with the organisation
- f) providing students, staff and clients access to a range of support services.

Discrimination

In accordance with legislation, no person or organisation will be treated unfairly or discriminated against, on the basis of age, color, race, gender, religious or political conviction, sexuality, ability or disability, location, family responsibilities, membership or non-membership of an association or for any other stereotypical or illegal reason.

Harassment

SCM is committed to providing all people with an environment free from all forms of harassment. SCM will not tolerate any behavior that harms, intimidates, threatens, victimizes, offends, degrades or humiliates another person